## See if you qualify for a CGM with OrthoMedical

At OrthoMedical, we strive to provide our customers with a variety of high-quality medical supplies at the lowest possible costs. We understand that the guidelines set by your health plan can be difficult to navigate and we're here to make the process as simple as possible. Along with excellent customer service, OrthoMedical ensures consistent compliance with all State, Federal, and health plan guidelines and regulations. To see if you qualify, follow our steps below!

Online Intake Form > Health Plan Requirements > Your Order

1

## Complete our online form

- To see if you qualify, complete our <u>online intake here</u>, or call us at (208)-785-4595
- Once we receive your information, we will contact you for the next steps.

2

## **Health Plan Requirements**

- We will request a prescription from your ordering prescriber that meets the requirements of your health plan. You may also print the prescription/written order form and have your prescribing doctor fill it out and send to us.
- Medical records or chart notes may be required from your prescriber to verify the medical necessity. Medical records may include visit notations, chart notations, education, logs, lab tests, medical history and more.
- If your health plan requires authorization for your supplies we will submit the request on your behalf when possible.

3

## **Your Order**

- At OrthoMedical, we do our best to provide you with an estimate of your out-of-pocket expenses (deductibles and coinsurance).
- Out-of-pocket expenses are ultimately determined and applied by your health plan.
- When everything is in order and agreed upon, we will provide you with a link to complete your Assignment of Benefits (AOB) form which authorizes OrthoMedical to submit claims to your health plan on your behalf.
- We will order the items to be delivered to your home.
- To refill your supply order, your health plan is likely to require that you confirm the need for your supplies. You can do this by calling us or sending us a request online.